Both workshops showed us the importance of teamwork. As a group, we divided the tasks equally among our team members. To make collaborating easier for our team, we used GitHub. For testing, we have left instructions on the Readme file so everyone have access to the test code. Every 2 days, we discussed each of our parts with our group, to help us stay on track. When we faced a problem, and get stuck with an error, we tried our best to help each other out. Since all of our teammates have similar programming experience, we found it very easy to work with each other. No one is too ahead, and no one is too behind. When there is a problem, we tried to communicate first. We tried to put ourselves in each other shoes and make it work out.

We learned about the process of developing applications. The web and windows applications are the interface of the database. It is a way for the users, e.g. the agents and the customers, to access the data in the database. The applications are the bridge in the middle. We had to think about the best way to access the database, so the user can manipulate the data. We found out the best way for us is also the easiest and simplest way. Not only accessing the data using SQL commands, and coding in C# is the solution. We have also realized the importance of a good, user-friendly, easy-to-navigate interface. We had to think of a good design so that the use of the application is intuitive for the user.

For the next workshop, we will manage our project the same way. Divide the tasks equally among the team, then discuss every other day.

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